



IMPORTANT INFORMATION AND STATEMENT OF SERVICES

***SERVICE** – Your service is a resource. Consultations for questions, information or concerns about your lawn or landscape are at no charge. CustomWise Turf & Tree is a small independently operated company. Following are the best ways to contact us:

943-2903 – If voicemail answers – more than likely we're on the other line. Call back, or use voice mail – when leaving a message, please indicate the best time to call back.

www.CustomWise-TurfTree.com Web Site

CustomWise@cox.net E-mail

Mailing address: 4744 Sullivan Rd., Wichita, KS 67204.

Our business phone does not accept texts

Due to high volume of telemarketing calls – CustomWise answers (316) area codes. All other area codes please leave a message. Sorry for the inconvenience.

CustomWise Turf & Tree is a continuous service – from treatment to treatment and year to year. No contracts – verbal agreement only. A letter will be mailed early each year summarizing services scheduled for that year. Service may be changed or stopped at any time simply by contacting us. We do not have a place in our company where an account is open – but the customer does not want us treating their lawn. When a customer “Skips” a treatment – to avoid confusion and misunderstanding CustomWise cancels the service.

***SAFETY** – The Environmental Protection Agency requires anyone applying pesticides to your property to be licensed and insured. This information is available upon request. Your service comes with over 50 years of experience. During this time, we have never been involved in an incident where harm has come to a person or pet. This safety record is largely due to Integrated Pest Management and as little pesticide use as possible in helping you manage your lawn and landscape. The key to safety is no exposure. Two simple things you can do to help us provide a safe service are:

- 1) While we're treating your lawn or landscape, please stay off your lawn. If you have questions, please visit with us after we've finished.
- 2) Wait until the treatment has dried before walking around your property. Depending on weather, this will only take five to 30 minutes. It's suggested to water your lawn if you go barefoot.

***WATERING** – Watering in most treatments is not necessary – Natural precipitation or watering when your lawn needs it is sufficient. Note: Spring pre-emergent or special treatments will need to be watered in – please follow specific water information provided with those services. If it rains or your sprinkler system comes on soon following a treatment, do not assume the treatment will not work. Moisture does not wash off the treatment – it waters it in. Almost everything CustomWise applies to your lawn is benefited by precipitation. If you feel your treatment was compromised, please contact us.

PLEASE DO NOT WATER YOUR LAWN BETWEEN 9:00 AM AND 5:00 PM, Monday through Friday.

Watering recommendations are provided on our web site or a hard copy can be sent to you upon request.

***MOWING** – You can mulch mow anytime following treatments. It is acceptable to bag mow following treatments - but watering first is suggested. No turf should have more than 1/3 of the blade mowed off at one time. More mowing information is on our website. In spring a preemergent crabgrass control will be applied to your lawn. Specific mowing and watering information will be provided with that treatment.

***REVERSE SIDE** – On the lower part of your invoice below the time and next to the signature is a letter and number code. Matching the code to the information on the reverse side of this paper will provide you with the pest controlled and pesticide used on your property. Call if you have questions.

Pest Controlled:

- | | | |
|--------------------|----------------------|----------------|
| A) Broadleaf Weeds | G) Cedar/Apple Rust | L) Spidermites |
| B) Grassy Weeds | H) Cedar/Quince Rust | M) Aphides |
| C) Sedges | I) Apple Scab | N) Scale |
| D) Grub | J) Pine Tip Blight | O) Bores |
| E) Billbug | K) Bagworms | P) Brown Patch |
| F) Army Worm | | Q) Rhizoctonia |

Pesticide Used (with EPA Registration #):

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|---|---|
| 1.) Patron 170 #228-167
1.5 oz/1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray | 15.) Ranger Pro #524-517
13 oz/1 gal - 1000 Sq. Ft.
< 1.0 oz gal. spot spray |
| 2.) Patron 170 #228-167
1.5 oz/1 gal. - 1000 Sq. Ft. | 16.) Crew #82757-OH-001
0.23 lb./100 Sq. Ft. |
| 3.) Trimec 992 #2217-656
1.5 oz/1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray | 17.) Quinclorac #228-592
0.73 oz/1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray |
| 4.) Trimec 992 #2217-656
1.5 oz/1 gal. - 1000 Sq. Ft. | 18.) Aclaim Extra #432-950
0.46 oz/1 gal. - 1000 Sq. Ft.
< 1.0 oz gal. spot spray |
| 5.) Horsepower #228-313
1.0 oz./1 gal. - 1000 Sq. Ft.
< 1 gal. Spot Spray | 19.) Vexis #2217-1024
2lb / 500sq ft |
| 6.) Horsepower #228-313
1.0 oz./1 gal. - 1000 Sq. Ft. | 20.) Acelepryn #100-1489
1 oz/3 gal - 1000 Sq. Ft. |
| 7.) Sedgehammer #81880-1-10163
0.9 gram/1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray | 21.) Arena 0.25 59639-157
120 to 160lbs/A |
| 8.) Dismiss # 279-3295
0.275 oz./ 1 gal.
< 1 gal. spot spray | 22.) Bifenthrin #53883-118
1.0 oz/1 gal. - 1000 Sq. Ft. |
| 9.) Dimension 2EW #62719-542
0.73oz. 1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray | 23.) Arena #59639-157
1 lbs. - 1000 Sq. Ft. |
| 10.) Dimension 2EW #62717-542
0.73oz./1 gal. - 1000 Sq. Ft. | 24.) Talstar #279-3162
1.0 oz. - 1 gal. water |
| 11.) Prodiamine 4L #100-1139
1 oz/1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray | 25.) Tempo Sc #3125-498
0.5 oz/ 1 gal. - 1000 Sq. Ft. |
| 12.) Prodiamine 4FL #100-1139
1 oz/1 gal. - 1000 Sq. Ft. | 26.) Propiconazole #66222-41
1.0 oz - 10 gal. water |
| 13.) Sim-Trol 4L #35915-11
1 oz/1 gal. - 1000 Sq. Ft.
< 1 gal. spot spray | 27.) Bordeaux #7401-373
9 Tablesoons - gal. water |
| 14.) Sim-Trol 4L #35919-11
1 oz/1 gal. - 1000 Sq. Ft. | 28.) Ultra Fine Oil #862-23-499
2 oz. - 10 gal. water |
| | 29.) Flumigard SC #81927-78
1.0 oz. - 1 gal. water |